

Osiatis takes on IT infrastructure outsourcing for the ITER project

The IT services company has been chosen for its reactivity and adaptability in the context of a major international project being deployed at present.

Vélizy-Villacoublay,
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Osiatis is one of France's foremost IT services companies, renowned as a leader in the field of IT transformation outsourcing, as well as in application developments with new technologies with its subsidiary, Osiaris Ingénierie.

The Group has a workforce of over 3,000 employees and is established in France, Belgium/Luxembourg, Spain and Austria.

Osiatis is listed on Eurolist by Euronext Paris – Compartment C of NYSE Euronext (ISIN: FR0004044337) and is included in the MIDCAC and SBF SM indices.

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ITER^(*), based at the Cadarache site near Aix-en-Provence, is the international project to build an experimental fusion powerplant. ITER, due to be completed by 2018, aims to determine the scientific and technical feasibility of nuclear fusion as a new energy source.

In order to guarantee the best possible service to users from the countries financing the project (China, European Union, India, Japan, Korea, Russia and United States,), the research centre sought a single service provider capable of:

- absorbing the increase in load of IT requirements over five years;
- handling daily production management;
- mobilizing the know-how required to carry out infrastructure projects successfully.

Osiatis has won the invitation to tender issued by the CEA (French Atomic Energy Commission), thanks to its proposal for a made-to-measure solution that includes the presence of a bilingual on-site team using English as its working language. The company has been entrusted with managing all IT outsourcing (servers, networks, workstations and videoconferences): this includes server and network administration, together with user support (help desk and local support).

It will also be responsible for handling infrastructure engineering projects, such as SCCM and Microsoft SharePoint roll-out, and the definition and implementation of the back-up policy under DMP.

Furthermore Osiatis team will now take care of SAP administration and IT purchasing management.

"Osiatis has understood the specific requirements of our project and provided us with a solution that will adapt to the way the project develops. This collaboration will enable us to guarantee satisfactory service levels for all our international members," commented Hans Werner Bartels, head of the IT department for the ITER project.

"We are particularly pleased to see that our outsourcing solutions are capable of meeting the very specific requirements of an international research project such as ITER," said Catherine Keller Boss, responsible for Osiatis's commercial development in the Provence-Alpes-Côte d'Azur region.