

## OSIATIS PROVIDES NOVACEL WITH FACILITIES MANAGEMENT SERVICES FOR ITS INDUSTRIAL INFRASTRUCTURES

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Osiatis is a leading French IT service provider specialised in selective and future-proof IT management with complementary offers in the areas of engineering, support services and infrastructure and applications maintenance.

Osiatis has a workforce of almost 3,000 employees and is established in France, Belgium/Luxembourg, Spain and Austria.

*Osiatis is listed on Eurolist of Euronext Paris Compartment C (ISIN code: FR0004044337) and included in the MIDCAC and SBF SM indices.*

Code: OSA  
Bloomberg: OSA.FP  
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Novacel SA, a company of the Chargeurs Group, is the head office for the European entities of the Protection Film division.

The global leader in the area of self-adhesive film for temporary surface protection in the industry (construction, household appliances, automotive industry, electronics, etc.), it sells its products through 11 subsidiaries across the world.

In September 2006, Novacel launched a call to tender for IT monitoring services and for the development of capacity to respond to incidents affecting its industrial servers, workstations and applications.

Osiatis stood out from other bids thanks to its ability to satisfy all functional and operational criteria of the invitation to tender and to offer large geographical coverage.

Osiatis' services will cover:

- facilities management of the IT production infrastructure (at the Déville-lès-Rouen site and 15 remote sites): monitoring of servers and critical services, monitoring of networks
- assistance to users (600 employees) directly concerned by incidents
- implementation of a documentation engineering programme (French - English).

Novacel wants Osiatis to reduce the number of level I and II incidents, to optimise its processes and to develop a set of formal procedures.